## ILIFE-V10

Robotic vacuum cleaner





For more detailed information, please visit: www.iliferobot.com



#### Dear Customer,

Thank you for purchasing the ILIFE V10 Robotic Vacuum Cleaner! You've joined the millions of people cleaning with robots - the smartest way to do it.

Please take a few moments to read through this manual and familiarize yourself with your robot to achieve the best performance. If you encounter any issues with your robot, feel free to contact our customer service or visit our website at www.iliferobot.com for further assistance. Stay connected with us on "X" to enjoy these exclusive benefits:

- Get tailored support for your specific robot, including answers to your questions, maintenance tips, video demonstrations, live chat, and more.
- Receive product updates and other valuable information, be among the first to discover new robots, exclusive discounts, and special promotions.

Connect with us now on X: https://x.com/ilife\_Global

Enjoy comprehensive cleaning every day! Best regards, ILIFE Innovation

### **ILIFE Customer Service**



service\_asia@iliferobot.com (Asia) service\_au@iliferobot.com (Australia)

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## Safety Instructions



- 1. This robot should not be used by children under 8 or people with mentally challenged, unless they are under supervision. Do not let children sit on the robot or use it as a toy.
- Attend to the robot promptly if an error occurs during cleaning. Before using the robot, remove all power cords and small objects on the floor. Roll up carpet tassels and make sure curtains and table cloth are not in contact with the floor.
- 3. If there are hanging steps or stairs, please test if the robot can detect them before use. If not, please set up barriers to avoid falling down, and make sure that the barriers cause no harm to people.
- 4. Follow the instructions in this user manual. Use factory authorized or recommended accessories only.
- 5. Make sure the voltage of the charging dock is compatible with the voltage of power supply.
- 6. Use the robot indoor and in a home environment only. Do not use it outdoor, or in commercial or industrial spaces.
- 7. Use factory authorized adaptor and charging dock only. Do not use non-rechargeable battery. Refer to "Product Specifications" section for details about battery standards.
- 8. Do not soak the robot in water and do not rinse the robot under the faucet.
- 9. Do not clean the robot with dripping wet cloth.
- 10. Do not use the robot on floors with ponding water.
- 11. Do not use the robot near fire or fragile objects.
- 12. Do not make the cloth, humans hair, finger, or other parts of the body close to the open or the running mechanism of the robot.
- 13. Do not use the robot on floors with stones or paper to avoid being stuck.
- 14. Do not use the robot in areas with any flammables, such as gasoline, toner and so on. Or use the robot to clean any burning objects, like cigarettes, ashes or matches, or anything that may cause a fire.
- 15. Do not use damaged charging dock.
- 16. Do not lift up the robot or the charging dock by the power cord, and keep the power cords away from heat and avoid it being trapped around doors, sharp edges or corners.

### Safety Instructions

- 17. Damaged power cords must be repaired by manufacturer's repair service or certified technicians.
- 18. Install dustbin and filters properly before using the robot.
- 19. Do not use the robot in rooms where babies are sleeping.
- 20. Do not use damaged power cords or charging dock to recharge the robot. Do not use the robot if it's damaged by falling down, or soaking in water.
- 21. Turn off the power switch if the robot will not be used for a long time.
- 22. Turn off the power switch before cleaning or maintaining the robot.
- Unplug power cords from the charging dock before cleaning or maintaining the robot.
- 24. Remove battery before discarding the robot.
- 25. Robot and battery are to be disposed of according to local safety regulations.
- 26. Do not cremate the robot to avoid the explosion.
- 27. Follow the instructions in this user manual. Manufacturer is not responsible for any damages caused by improper use.
- 28. This equipment should be installed and operated with a minimum distance of 20cm between the antenna and your body.
- 29. Frequency bands: Bluetooth 2402-2480 MHz, Wi-Fi 2412-2472 MHz.
- 30. Maximum radio-frequency power transmitted: Bluetooth <10dbm (EIRP), Wi-Fi <20dbm (EIRP).

#### Accompany each radio equipment

A copy of the DoC or a simplified declaration of conformity has to accompany each radio equipment. Without prejudice to other specific Union harmonisation which includes the same requirement, the RED does not prohibit the display of the DoC or the simplified DoC, when it accompanies the radio equipment, in such locations as the operating manual, a separate sheet, printed on the radio equipment, or on the packaging.

## **Product Composition**

### List of accessories



Main body



Charging dock



Power Adapter



Remote Control



High performance filter



User manual



Extra side brush

Cleaning Tool

AAA Battery X2

## **Product Composition**

#### **Robot anatomy**



## **Product Composition**

Button	Robot status	Operation	า	Functional description
	Turn off	Press and hold 2 seconds	for	Turn on the robot
Auto Button		Press the butto	n once	Start/Stop cleaning
	Turn on	Press and hold for 3 seconds		Turn off the robot
		Green	El	ectricity ≥15%
Power inc	licator	Orange	El	ectricity ≤15%
			Failure or abnormality	

#### Dustbin



## **Product Composition**

### **Charging dock**



#### **Remote control**



### **Product Composition**





### **Product Composition**

#### **Product specifications**

ltem	Specification
Overall dimension	330x330x79mm
Net weight	2.5kg
Battery type	Li-ion
Charging type	Auto Charging / Manual Charging
Dustbin capacity	0.5L
Cleaning modes	Auto, Spot, Edge, Daily Schedule
Charging time	<300mins
Main body button type	Mechanical Button



**Note:** The company reserves the right of final decision on the interpretation of these terms and conditions.

## **Product Operation**

### Attentions

The robot may skip over some areas due to the complexity of the home environment. To achieve the best result, we suggest using it as daily routine and clearing up the obstructions on the floor before starting the robot.



Please move away the power cords and other objects that may tangle the robot before cleaning.



Please fold up the edges of the carpets before cleaning.





To avoid being stuck during cleaning, please arrange the furniture neatly.

## **Product Operation**

### Attentions



Please do not stand at somewhere with narrow space like the door sill or hallway in case of blocking the robot and skipping over some areas.



Please do not stand by downstairs when the robot is working upstairs in case of getting injured by any fallen objects.

## **Product Operation**

#### Quick guide



- Connect the adapter with the charging dock.
- Placement of the charging dock: place the charging dock against the wall horizontally and there must be no object on the left and right side within one meter and in the front within two meters. There must also be no reflective object such as a mirror around the dock.
- Connect the power.



Reminder: When the charging dock is connected to the adapter, the signal light of the dock will light up.

#### **2** Turn on the robot

• Press and hold the AUTO button for 2 seconds to turn on, and press and hold it for 3 seconds to turn off.



Note:

• After the robot finishes its work, please do not turn it off, and fully recharge it for the next run.

• If the robot pauses working for more than ten minutes, it will enter sleeping mode. If you need to wake up the robot again, you need to press the AUTO button once.

### **Product Operation**

#### **3** Robot charging

- 1. Please place the robot on the charging dock.
- If the AUTO button is flashing in orange, the robot is charging.
  The button will change to green when it is fully charged. Then the light off and

the device goes into sleep mode.

3. Charge for 6 hours for the first time.



#### Reminder:

- 1. Please keep the charging pins clean in daily use to ensure a good connection.
- 2. Please leave the robot on the charging dock for daily use and make sure that the charging dock is connected to the power and the switch is on.
- 3. If you won't use the robot for a long time, please fully charge it, turn off the power and keep it in a well-ventilated dry place.

#### **4** Start cleaning

After waking up the robot, you can press the AUTO button once, and the robot will start the automatic cleaning.





## **Product Operation**

- \* Before starting cleaning, you need to make sure the indicator light is flashing and the robot is in a wake-up state. If the robot is sleeping, please press the AUTO button once to wake up the robot.
- \* If you want to choose other modes, please operate on the App.
- \* The robot performs path planning autonomously during the working process. If it is manually moved or operated by the App (except pause), the robot will re-plan the path and may re-clean the cleaned area.
- \* To ensure the working efficiency of the robot, please do not manipulate the robot. (If the machine is lifted, it will alarm and stop cleaning, and you need to press the AUTO button or operate the App to restart cleaning)

#### **5** Pause

While the robot is running, you can pause by pressing the robot's AUTO button or the "pause" button in the App.



#### Reminder:

- 1. The Robot will automatically enter the Sleep Mode if no action is taken for 10 minutes. If you want to start the robot again, please press the AUTO button once to wake up the robot.
- 2. The robot will work out a new cleaning path, and will clean the areas again which have been cleaned before.

Note: After the sleeping robot in pause mode is woken up again, it needs to be restarted to start cleaning, and the robot will not resume the last unfinished cleaning.

#### 6 Sleep mode

• The robot will automatically enter sleep mode if there is no action for 10 minutes.



### **Product Operation**

#### Select cleaning modes

To accommodate different floor types and ensure thorough cleaning, this product provides multiple cleaning modes, which can be selected using the remote control or the companion APP.

#### Auto charge

The robot can sense lower power during the cleaning process and automatically activate Self-charge Mode and search for the charging dock.





#### 2 Spot mode

This mode is suitable for the ground environment where garbage is more concentrated. In this mode, the robot can carry out concentrated cleaning in a "spiral" route in a designated area.





#### 3 Edge mode

This mode is mainly for cleaning indoor corners. In this mode, this robot can clean along the edge of fixed objects (such as walls).



## App and Alexa Connection

#### How to Connect ILIFE Clean App?

1. Scan the QR code to install the App or search "ILIFE Clean" in the mobile App store to download the App.



3. Firstly start the robot by clicking the AUTO button, press and hold the AUTO button for 5 seconds, release the button once the indicator light flashes, and the device will enter pairing mode, it means that the robot has entered the networking mode.



2. Register and log into the App.



4. Click "Add a device" or "+" in the top right corner.



## App and Alexa Connection

#### 5. Two methods available to add the device into the App.

#### Bluetooth 🚔

Enable Bluetooth on Your Phone:

To connect via Bluetooth, please ensure that Bluetooth is enabled on your phone.



Pairing Process:

Go to setting in the phone and enable Bluetooth > Back to App and the device will pop up on the top and click Add > Select home 2.4GHz wifi and enter password > Download and finish.



## App and Alexa Connection

#### AP Mode 🚔

Select your device model.



Go to phone's setting and select the robot's hotspot starting with "SmartLife", and after connecting successfully, return to the App.

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## App and Alexa Connection

#### How to connect ILIFE Clean to Alexa?

Get your robot connected to ILIFE Clean app.



 Input your
ILIFE Clean account and password.



2 Open Alexa app, click Skills & Games and search "smart life".



5 Click "Authorize".





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## Maintenance

### Cleaning the dustbin and filters

\* Please turn off the robot before cleaning any spare parts, and remember to cut off the power.











- 1. Take out the dustbin from the robot, open the upper cover of the dustbin, pour out the garbage.
- 2. Take out the primary filter and high-performance filter, then slightly pat the garbage inside, clean it up, and then wipe the dustbin clean, and install the trash can back to the robot.

### Maintenance

### **Cleaning roller brush**



Turn over the robot, press the buckle on the roller brush cover and take out the cover plate of roller brush.



**2** Take out the roller brush.

3 Use the cleaning tool to remove the dust in the cavity of main brush and roller brush and clear the entanglements on the roller brush.



Note: <sup>7</sup> Recommended cleaning frequency: once a week.

## Maintenance

### Cleaning the side brushes

Please turn off the robot first, remove the screws and then remove the side brush, clean off the hair and other foreign objects tangled in it and wipe it off with a clean cleaning cloth.





### Check side wheels

When a buzzer sounds, turn off the power, and then clear any objects blocking the side wheels.



### Other spare parts

Clean any hair and foreign objects tangled in the front wheel, and wipe it with a clean cleaning cloth.



### Maintenance



Regularly clean the charging pins on the robot and the charging dock with a dry cloth.



Periodically wipe the sensor with a dry cloth to keep it clean.

- \* When the battery is in a deep discharge state or not used for a long time, its capacity will be reduced. In this case, we suggest you activate it again. Charge the robot on the charging dock for 3 minutes, and repeat this process 3 times, then fully recharge the robot for 5 to 6 hours.
- \* The robot uses long-life cyclic batteries. It is not necessary to replace them frequently. Please contact our support team if needed.

## Troubleshooting

#### Error codes

The robot will remind you by beeping when it is malfunctioning.

#### Short tones

NO.	Tone	Possible Cause	What to do
01	•	Wheels or side brushes or fan problems.	check and clean wheels, side brushes, and fans.
02	• •	OBS or bumper sensor or cliff sensor failure.	Check the bumper and OBS, and clean cliff sensor.
03	• • •	Robot gets stuck.	Move the robot.
04	••••	Roller brush or gyro failure.	Detect and clean the roller brush, and move the robot.



Note:

If the solutions above don't resolve the issue, please try the following:

- 1. First, press and hold the AUTO button for 3 seconds to turn off the robot , then press and hold the AUTO button for 2 seconds to turn on the robot.
- 2. If restarting the robot still does not solve the problem, please send the machine to the after-sales center for repair.